

QUALITY POLICY

POLICY STATEMENT

High Velocity Technologies is a family owned and operated business, located in the industrial precinct of Maddington in Western Australia which specialises in thermal spraying (HVOF and thermal arc), welding and general machining. The company prides itself on being committed to keeping up-to-date with the latest trends and technologies, and our management and staff are committed to meeting and exceeding customers' expectations.

QUALITY OBJECTIVES

Management and staff at High Velocity Technologies are committed and will strive to:

- Provide an exceptionally high-quality level of products and services to our customers;
- Manage our processes to maximise efficiency and productivity;
- Follow-up on services and products provided to ascertain that our goals and objectives are being achieved.

As part of our systems and processes we will:

- Train, educate and communicate with employees, contractors, clients, suppliers and other interested parties with regards to their requirements, this policy and quality expectations where necessary;
- Ensure that this policy is available to interested parties;
- Define and meet objectives by documenting and monitoring measurable quality targets;
- Comply to statutory, regulatory and other requirements;
- Apply a 'Plan, Do, Check, Act' methodology to our Quality Management System;
- Continually monitor and improve our quality performance and the effectiveness of our Quality Management System;
- Apply risk-based thinking within our systems, operations and processes;
- Conduct audits of key processes within the business as part of our Continual Improvement Process;
- Ensure our Quality Management System is conformant and certified to ISO 9001:2015; and
- Review this policy annually.

Approved by Kevin Harris



Director
26th July 2018